Courtesy Rules

- Reservations (pick up and drop off) must be made through the dispatcher.

- Please be ready when the van arrives as the driver can wait no longer than two minutes.

- No smoking, eating or drinking is allowed while on board.

- The driver is not permitted to enter your home.

- If service is no longer needed, please call the dispatcher to cancel your ride.

- Wheelchairs and mobility chairs must be equipped with working and locking brakes.

- Passengers must wear seat belts at all times.

- Only trained service animals are permitted.

- A maximum of three shopping bags is allowed.

- The driver is not responsible for items left on the van.

A Service of Madera County

Operated by

Transit Services

MCC Administration Office
201 W. Almond Avenue
Madera, CA 93637
8/27/2019

MCC
MADERA COUNTY CONNECTION

Eastern Madera County
MEDICAL ESCORT SERVICE

For Reservations Call

(559) 263-8080
or
(800) 325-7433

www.mcctransit.com

What is the Eastern Madera County Medical Escort Service?

The Medical Escort Service serves residents of Ahwahnee, Bass Lake, Coarsegold, North Fork, Oakhurst and Raymond. Service is provided to Raymond every Wednesday with pick-up and drop-off at the General Store.

The Medical Escort van transports individuals to doctor or medical-related appointments in Madera, Fresno and Clovis.
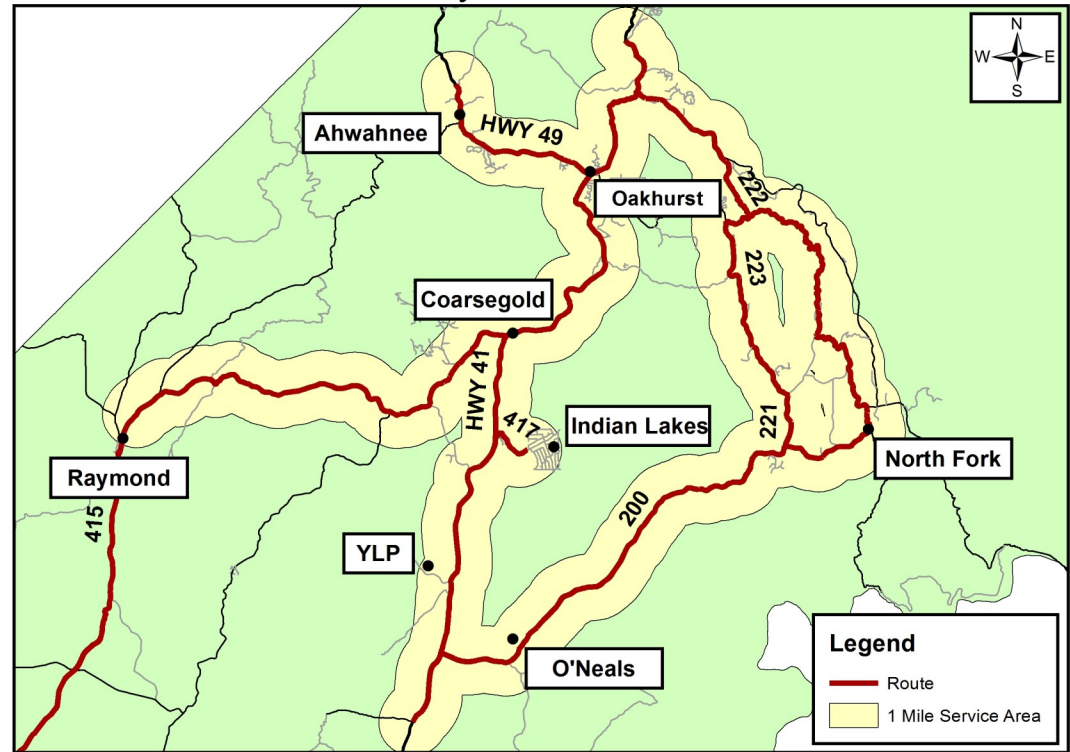
Who Can Ride?

Individuals who live in Eastern Madera County may ride. Children under 18 years of age must be accompanied by an adult.

How Can I Get a Ride?

A reservation can be made by calling the dispatcher at **(559) 263-8080 or (800) 325-7433** to request a ride 24-hours in advance. Medical appointments must be scheduled in the morning.

There may be times when the driver must cancel your ride due to adverse weather conditions. Passengers who are schedules to ride will be contacted as soon as the cancellation is determined.

Eastern Madera County Medical Escort Service Area

Tuesday & Thursday

Wednesday (Raymond)

Round Trip: $10.00 per person

(Payment by Cash or Check)

No Service Holidays

♦ New Year's Day

♦ Veterans Day

♦ Thanksgiving Day

♦ Christmas Day

The van is wheelchair accessible.